



# Twitham Court Farmhouse

A traditional yet modern organic b&b

## *Twitham Court Farmhouse Bed & Breakfast – **Terms & Conditions***

*We want you to enjoy your stay with us but feel that we need to let you know about a few 'particulars' to avoid any possible misunderstandings. We've kept them as simple and brief as possible. Anyway, here goes:*

### **booking**

When you book, we ask for a deposit of £40 per room per night. This deposit confirms your booking. If you wish to cancel your booking and give 7 or more days notice, we will refund your deposit in full. If you give less than 7 days notice or you do not show then you will be charged the full amount.

If we are able to re let the room then we will refund your deposit minus an administration fee of £15.

### **inventory**

On departure, we will check your room for any damages, breakages and missing items. If appropriate, we will invoice you for the damaged, broken or missing item(s). This invoice will also include an administration fee of £15.

If you use fake tan products, please be careful with the furnishings including bedding and towels. A charge will be made if any items have to be dry cleaned and/or items are stained.

There is a charge of £50 for lost keys.

### **smoking**

Please do NOT smoke at our farmhouse, either inside or outside.

### **accidents, loss and personal injury**

Please ensure that you have the necessary travel/personal insurance. You agree to indemnify us against loss, damage and personal injury whilst staying with us.

### **children**

Children are the sole responsibility of the parents/guardians whilst at Twitham Court Farmhouse.

*When you book, you agree to our terms & conditions as set out above.*